





- For many years SCADA systems were proprietary, isolated systems.
- Typical industry view...

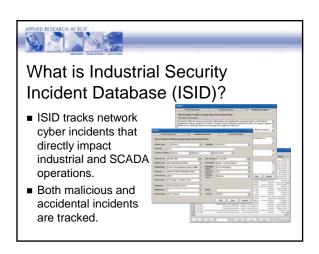
"Most public utilities rely on a highly customized SCADA system. No two are the same, so hacking them requires specific knowledge."

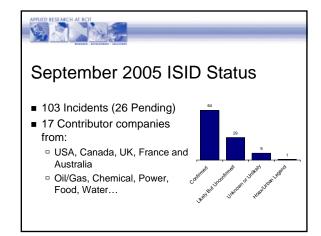
"Debunking the Threat to Water Utilities", CIO Magazine, March 15, 2002

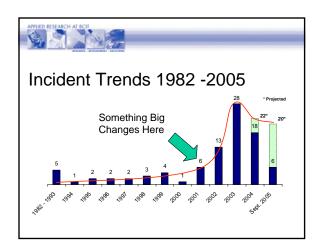




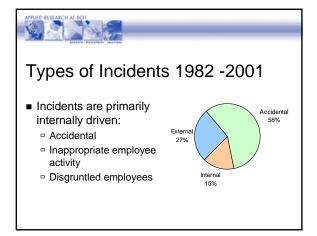
- risks to our critical control systems:
 - □ What is fact & what is urban myth?
 - □ How urgent is the security risk?
 - What vulnerabilities are exploited?
 - What are the threat sources?
 - How serious are the consequences?

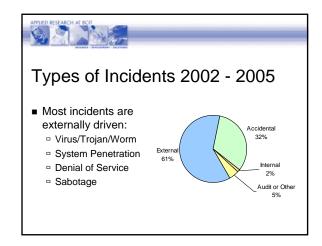








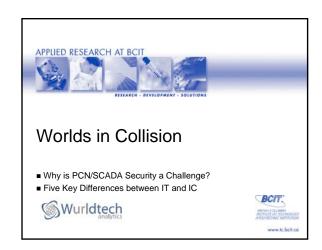






External Attacks on the Rise/ Accidental Incidents Steady

- External Incidents have grown by an order of magnitude.
- There are a worrying number of accidental incidents, many of which have significant cost implications. Most are due to:
 - Poor design of products
 - Poor design of systems





Why is PCN/SCADA Security A Challenge?

"Why not just apply the already developed practices and technologies from existing Information Technology security to plant floor security - isn't that good enough to solve the problem?"

Researcher at Security Conference



No Problem?

"None of this would be a problem if those plant floor people just used proper security policies – what's wrong with them?

IT Manager after a Security Incident





Five Important Differences

- Key differences between IT and IC worlds:
 - #1 Differing Performance Requirements
 - #2 Differing Reliability Requirements
 - □ #3 "Unusual" Operating Systems and Applications
 - □ #4 Differing Security Architectures
 - #5 Differing Risk Management Goals
- Problems occur because assumptions that are valid in the IT world may not be on the plant floor.



Example: The IT Approach to Vulnerability Management

- In the IT world we can scan for vulnerabilities on the network.
- Then we patch...



Let's Scan for Vulnerabilities #1

- Ping sweep was being performed on network that controlled 9-foot robotic arms.
- One arm became active and swung 180 degrees.
- The controller for the arm was in standby mode before the ping sweep was initiated.
- Luckily, the person in the room was outside the reach of the arm.



Let's Scan for Vulnerabilities #2

- An ISS scan was performed on a food manufacturer's network. Some packets made it onto PLC network.
- Caused all PLCs controlling the cookie manufacturing to hang.
- Destruction of \$1M worth of product.





Let's Scan for Vulnerabilities #3

- A gas utility hired a security company to conduct penetration testing on their corporate IT network.
- Consultant ventured into the SCADA network.
- Penetration tool locked up the SCADA system.
- Gas utility was not able to send gas through its pipelines for four hours.



And Then We Patch...

- PLC/DCS/RTU patching can be done but...
 - Controllers often run for years without shutdown (long intervals between patches).
 - □ Patching may require "Return-to-vendor".
 - Patching may require re-certification of the entire system.





The Reality: Limited Resources in a Small Box

- Modern controllers are typically based on a commercially available embedded systems platforms.
- CPU and memory limitations.
- Primary focus is control functionality.



The Reality: Market Pressure

- Lots of market pressure to offer a number of communications requirements.
- Typically based on commercial or industrial specifications:
 - □ Ethernet, IP, TCP, UDP, HTTP, SNMP, etc.
 - □ MODBUS, ProfiNet, EtherNET/IP, etc.



The Reality: SCADA Device Testing

- Testing is compliance based.
- Send the device under test (DUT) a number of known valid messages:
 - □ DUT Responds correctly Pass
 - DUT Responds incorrectly Fail
- DUT response to malformed or invalid messages is rarely tested.



The Result - Vulnerabilities

- Products are shipped and deployed without knowledge of possible flaws:
 - PLCs fail while being scanned, indicating TCP/IP implementation issues;
 - □ RTUs violate basic TCP standards;
 - PLCs have dangerous legacy commands;
 - Nearly all PLC/DCS have no authentication.





Security Quality Assurance Testing

- Industry needs a way to find vulnerabilities before control devices are deployed.
- Need tests for a basic security level of assurance:
 - What does the device really do?
 - □ Is the device stable under typical DoS attacks?
 - □ Is the device secure for buffer overflows, etc.?





A Multi-pronged Approach

- Profiling Tools: Fingerprinting control devices and determining possible vulnerable services.
- Known Flaw Testing: Check for well-known flaws.
- Resource Starvation Testing: Check what happens if bombarded with traffic or requests.
- **Specification Testing:** Detecting boundary values and flaws based on specifications.
- Fuzz Testing: Directed pseudo-randomly created data sets to detect unexpected behaviour.



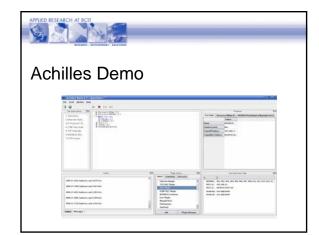
Too Many Tools

- In 2001 BCIT tried to do this for a major oil company:
 - □ Needed 30 40 different tools to test a device.
 - Most are command line based with complex syntax.
 - Difficult to coordinate and report results.



Achilles Vulnerability Test Platform

- GUI platform to coordinate multiple testing tools (open-source or custom).
- Each security tool is a "plug-in".
- Parameter files coordinate options, execution and reporting.
- 'Watchdogs' check device health during tests.





Typical Test Results

- Testing against three major brands of PLC, two ESD and two DCS has uncovered:
 - 9 critical vulnerabilities;
 - □ 42 warning notices;
 - □ 7 informational notices.
- Two of these vulnerabilities hard-faulted the PLC application logic.



Into the Future: Security Standards for Industry

- Create and promote control system security best practises and standards.
- Develop recommendations for securing vulnerable control systems.
- Get security QA standards developed.





